



Oifig an Phríomhfheidhmeannaigh  
Feidhmeannacht na Seirbhíse Sláinte  
Urlár 1  
Ospidéal an Dr. Steevens  
Baile Átha Cliath 8

CEO's Office  
Health Service Executive  
1st Floor  
Dr. Steevens' Hospital  
Dublin 8

Feidhmeannacht na Seirbhíse Sláinte  
Health Service Executive

Tel: (01) 635 2000  
Fax: (01) 635 2211  
Email: ceopa@hse.ie

Ms Emily O'Reilly  
Ombudsman  
Office of the Ombudsman  
18 Lower Leeson Street  
Dublin 2

**CEO Ref: 221457**

15 October, 2012

**Re: Ombudsman Investigation – Motorised Transport Grant – Final Report**

Dear Ms O'Reilly

I refer to the above report which contained your findings and recommendations.

I wish to advise that the HSE are accepting your recommendations in full and Greg Price, Director of Advocacy, will forward an implementation plan to you in the next two weeks. I can also advise that there is a group in place chaired by Dr. Cate Hartigan to bring consistency and clarity nationally to the operation of this scheme.

I wish to thank you for the report and for the thoroughness of your investigation and I hope that it will assist staff dealing with this scheme to ensure that it continues to be administered in an effective and fair manner.

Yours sincerely

Tony O'Brien  
Director General Designate.