

Appendix 1

{ Names omitted from this version of the Report, to protect complainants' identities }

Pensioner	Nursing Home	Appeals Officer decision	Represented at appeal by:	Alternative subvention award
		reference no 5 August 2008		From 21 April 2008
		ref no 8 December 2008		From date of admission (30 Sept 2008?)
		ref no 28 October 2008		From 10 January 2008
		ref no 11 August 2008		From date of admission to nursing home (21 April 2008?)
		ref no 15 August 2008		From 10 May 2008
		ref no 11 August 2008		From 18 July 2008
		ref no 07 October 2008		From 5 August 2008
		ref no 6 January 2009		From date of admission 6 December 2008?
		ref no 9 December 2008		From date of admission
		ref no 25 August 2008		From 22 July 2008